

Wakarusa Valley Credit Union
Assisting Our Members Since 1956

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FREQUENTLY ASKED QUESTIONS

Who is Envista Federal Credit Union?

Envista Federal Credit Union has been providing quality financial services to Kansans since 1957. Unlike most financial institutions, Envista Federal Credit Union is a not-for-profit financial cooperative. With approximately \$595 million in total assets, Envista is one of the largest credit unions in Topeka, and in Kansas with more than 47,000 members, none more important than you.

Why has Wakarusa Valley Credit Union decided to merge with Envista?

Wakarusa Valley and Envista share common core values and have a proven history of supporting the financial needs of their members. By partnering with Envista Federal Credit Union, we will be able to provide our members with greater access to products, services and delivery systems. The decision was made with your best interest in mind, and we believe this transition will provide a more effortless banking experience.

When will the merger take place?

Wakarusa Valley Credit Union and Envista Federal Credit Union will officially merge on **Tuesday, October 1, 2024**, and members will have access to their accounts beginning **Wednesday, October 2**. All Wakarusa Valley accounts and loans will be moved over to Envista's system, and you will have access to all products, services and branch locations as a valued member.

What will happen to the Wakarusa Valley branch?

The existing WVCU branch will be closed, effective October 1, 2024. We welcome you at any of the Envista branches. In addition to the two Lawrence locations, you can also visit Envista's seven Topeka branches, as well as one location in Hutchinson, Kansas. The virtual branch is also at your fingertips, offering online banking services and a mobile app to help you manage your accounts anytime, anywhere.

What if I already have an account at Envista?

Wonderful! Even better. Your WVCU accounts will be added to your existing Envista account, and you can enjoy full access through online banking and the mobile app beginning **Wednesday, October 2**. We also welcome you to visit any of the Envista branches. In addition to the two Lawrence locations, you can also visit Envista's seven Topeka branches, as well as one location in Hutchinson, Kansas.

Will my account number and member number stay the same once it's transitioned over to Envista?

Soon you will receive a letter in the mail containing your new Envista account number. That letter will also include the agreements and disclosures associated with your new account. Beginning **Wednesday, October 3**, please use your new Envista account number(s) when referencing your account. Additionally, Envista will ensure any existing automatic payments remain active. You will be notified directly of any account number changes.

Where People Are Worth More Than Money

Will the terms or interest rate on my loan change?

All terms and interest rates for your existing loan or certificate of deposit will remain the same. We encourage you to explore our suite of products and services to discover how Envista can empower you with effortless banking.

How will I make my loan payment or complete a financial transaction after the merger is complete?

We offer several convenient ways to make a monthly loan payment.

- Set up automatic transfers or make a one-time payment in online banking or on our mobile app.
- Pay in person at any Envista location
- Mail a check to 3626 SW Wanamaker Road, Topeka, KS 66614. Please reference your loan number when making payments by mail.

How will I receive my monthly statements moving forward?

Your final statement from Wakarusa Valley will be mailed out after close of business **September 30, 2024**. You will receive your first statement from Envista at the end of the fourth quarter, or after close of business **December 31, 2024**. You can also check your account activity, print statements and manage your account by enrolling in online banking at envistaonline.com and utilizing the mobile app.

How do I contact the credit union regarding my account or to complete a transaction?

There are several ways you can bank with us at Envista. We welcome you at any of our branch locations. Additionally, our virtual branch allows us to provide a traditional banking experience via online platforms so you can open an account, apply for loans, deposits, withdrawal and make transactions without visiting a physical branch. Here are additional ways you can contact us:

Call	
Virtual Branch Main Line	(785) 228-0149
TouchTone Teller (for automated account info)	(785) 228-2081 or Toll Free at (844) 835-8531
Lawrence	(785) 865-1545
Text	
Start a support conversation	(785) 228-0149
Email	
Connect with a member of our team	Member.services@envistacu.com
Loan & Credit Card Questions	envistalending@envistacu.com
Denise Bonner	Denise.Bonner@envistacu.com
Chat	
Start a conversation	envistacu.com
Secure chat within Online Banking/Mobile App	envistaonline.com
In Person	
Envista Iowa Branch	3045 Iowa St., Lawrence, KS 66046
Envista Wakarusa Branch	1555 Wakarusa Dr., Lawrence, KS 66047